



# Trust is our Trade.

## electricalservices

You can Trust us to be there for you.

#### **Coronavirus (COVID-19) Business Update**

With the advent of the Coronavirus (COVID-19) many businesses including BMS Electrical Services are taking precautionary measures to prevent the spread of this virus and to ensure the safety of all our customers and employees.

For the foreseeable future its business as usual. You can trust us to be there when you need us the most during these difficult times and continue to offer all our services to our valued customers.

BMS Electrical Services has a comprehensive Disease Policy in place to manage safety measures ensuring all our employees work safely, all are certified by the Australian Department of Health in Infection Control Training – COVID-19, informed and updated on all recommendations, directives outlined by the Australian & State Governments and World Health Organisations.

#### Your safety is paramount

Our customers are the most important asset we have and to protect you and to ensure your safety, all our technicians will diligently uphold social distancing practices and enhance our strict hygiene measure to create a safe working environment including the following precautions:

No physical contact

- Washing hands before and after visiting sites for at least 20 seconds with disinfecting hand wash or hand sanitizer
- Wearing appropriate personal protective equipment
- Ensure customers do not enter the workspace maintaining a minimum of 2 meters distance
- Politely request all occupants to remain isolated in another area or room away from the work area while work is in progress.
- · Leaving the site clean and tidy.
- Offer contactless payment by credit card over the phone

Our employees will NOT be allowed to work and must self-isolate for 14 days if they have travelled outside the State of South Australia or have been exposed to suspected or confirmed cases of coronavirus or are showing any Flu-like symptoms.

#### **Our Safety**

In the interest of health and safety to all our customers, our employees and our families, we ask all our customers that have recently travelled or come into contact with someone who has travelled abroad or interstate or someone at your premises are showing or have come into contact with someone with Flu-like symptoms, a fever and cough, that you postpone the work you require for a minimum of 2 weeks or until there are no Flu-like symptoms showing.

In cases of emergency we may still assist you, however, we ask that you inform our customer service team if there is a potential risk, so that we may take all precautionary measures to ensure the health and safety of our employees and their families.

Our customer service team are here to assist you with all your concerns and needs during this difficult time.

We thank all our customers for your cooperation with this matter and ensuring the safety of all of us.

**Simon Wilkinson** 

### #StopTheSpread

